

NURSING HOME INFORMATION FOR RESIDENTS AND THEIR FAMILIES

This directive is intended to heighten awareness among residents and their families as to the availability of certain compliance information maintained by the NYS Department of Health (NYSDOH) and the Centers for Medicare and Medicare Services (CMS) with regards to residential health facilities.

Consistent with this directive below please find information regarding rate information, ownership information, landlord information, complaints, and a summary of all contracts of goods and services.

Both the New York State Department of Health (NYSDOH) and the U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, inspection results, complaints, citations, and enforcement actions as well as any penalties that have been imposed on a given nursing home.

You can access quality and compliance information about this nursing home by visiting the NYSDOH's Nursing Home Profiles website:

https://profiles.health.ny.gov/nursing_home/index

- Once you are on the DOH website, you can search for our facility by searching for the name of our facility in the window "Search for Zip, City, Name" that appears within the map of New York State on that page.
- The name of our facility should then show to the left of the map. Clicking on the name of our facility will bring you to our facility page, and you can then choose the third tab, labeled "Inspections" to find information regarding complaints, citations, or enforcement actions at the facility.

Similarly, you can also visit the CMS Nursing Home Compare website to look up some of the aforementioned categories of information about this nursing home, including ownership information, and rate information which is, where not posted, charged in a manner consistent with the unique Payor guidelines under the resident's circumstances:

<https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>

- Once you are on the CMS Compare website, enter "New York" in the search box for location and then enter the name of our facility in the name search box.
- Then click on the name of our nursing home to view inspection results as well as any penalties that may have been imposed.

Finally, a summary of our vendor agreements, including goods and services and landlord information can be found here:

Service	Vendor
Activities Supplies	Aquarium Design Network
Administrative services	CareRite Centers*
Advanced Training Initiative	1199Seiu Greater New York Benefit Fund Credit ATI
AR Software	National Care Systems
Cable TV	DirecTV
Carting	National Waste Services, LLC.
Cell Phones	Verizon Wireless
Claims Data Analyzer	Core Analytics, LLC
Clinical Equip Rental	Accelerated Care Plus Leasing
Compliance Consulting	Zimmet Healthcare Services Group
Contracted Services	CareRite Services LLC*
Contracted Services	Comprehensive Healthcare Solutions*
Copiers	Atlantic A Program
Corporate Compliance Program	Med Net Compliance
Dietary Supplies	Qualmax Supplies
Dietary Supplies	Rivers Refrigeration & A/C
Document Shredding	Crown Care
Electric	Village of Rockville Centre Electric Statement
Elevator Maintenance	Kone Inc.
Employee Background Check	Streamline HR Management
Equip Rental	On.Care LLC
Equip Rental	Optima Healthcare Solutions/ Net Health Systems
Equip Rental	Pitney Bowes Global Financial
Equip Rental	ScentAir
Equip Rental	SimpleLTC, Inc. ++
Equip Rental & Supplies	H&R Healthcare
Equipement Rental	Advanced Entry
Exterminator	All State Pest Management

Food	Duso Food Distributors
Food	Franczoz Kosher Bakery
Food	Island Wholesale
Food	Smarter Bev
Food	Upstate Dairy
Food	Us Foods Metro
Food	Yorkville Coffee Company
Gas	National Grid
Gas	National Grid
Hospital / Payer Communication Software	NaviHealth
Housekeeping Supplies	Label Tape Systems
Housekeeping Supplies	Supplyworks- The Home Depot Pro
Insurance	American Plan Administrators
Insurance	Pro Benefits Administrators
Insurance	Whitestone Insurance Company*
Internet	Optimum
IT Services	EZdial
IT Phone Systems	Avi Blonder Communications Inc
IT Services	GreySignal
IT Services	My IT Crew Inc
It Services	CCI Systems
Landlord	Rockville Holdings Property LLC*
Laundry Purch Serv	Confidence Management Systems
Maintenance services	American Electric
Maintenance services	Airmark HVAC
Maintenance Supplies	United Uniforms
Medical Services	Multiviz Medical Services P.C.
Medical Services	Orthosports, Inc
Medical Services	GDC Medical Electronics
Medical Supplies	Gerimedix
Medical Supplies	MBS Ltd.
Medical Supplies	Med Part*
Medical Supplies	Medline Industries, Inc.
Medical Supplies	Alimed

Medical Supplies	Tri-State Surgical Supply & Equipment
Medical Waste Disposal	Approved Storage And Waste
Nursing Agency	Competent Nursing
Nursing Agency	County Agency Of Ny Llc
Nursing Agency	FlagStar Staffing
Nursing Agency	Floral Agency LLC
Nursing Services	IV National LLC
Office Supplies	Office Basics
Office Supplies	WB Mason
Oxygen	Medical Gases
Patient Engagement Services	Connected Living
Payroll software	Viventium Software
Pharmacy Consultant	Guardian Consulting
Pharmacy Consultant	Integra Scripts
Postage	FedEx
Postage	Pitney Bowes Purchase Power
Printing Services	Franklin Group
Radiology Services	NOA Diagnostics
Recruitment	Apploi Corp
Respiratory Ther Supplies	Venture Respiratory
Security Service	ADT Commercial LLC
Software	MatrixCare-Sigmacare
Supplies	Direct Supply
Telemedicine Equip Rental	Advanced Telemedicine Group LLC
Telephone	Broadview/Windstream 6975
Telephone	UnifiedVox
	* Indicates related party